



AN INTERNATIONAL FREIGHT FORWARDER



Company Profile

Tokyo Freight Services Facts

Registered Name	TOKYO FREIGHT SERVICES
Ownership Type	With Limited Liability (WLL)
Postal Address	Post Box No: 4474, Doha, Qatar
Office Address	Manateq Logistics Park A, Building 266, Street 53, Zone 92 Wukair Road 2, Al Rakb, Al Wakrah - Qatar
Year Established	1992, as WLL in 2003
Commercial Registration No	25769
Paid up Capital	QAR 3,000,000.00
Warehousing Capacity	17,400 Pallet Space (closed room temperature) 125 x 40' flatbed trailers (50 units with genset)
Warehousing Capacity	10 x 40' low-bed trailers Car carrier and breakdown Closed and open logistics vehicles
ISO Certifications	● ISO 9001:2015 – Certificate No. QA003277
Accreditation with UKAS	● ISO 14001:2015 – Certificate No. QA003278
Validity: 2026-05-09	● ISO 45001:2018 – Certificate No. QA003279 ● FIDI – FAIM (for household moving services) ● Authorized Economic Operator in Qatar (AEO)

Branches and Subsidiaries and Its Main Activities:

- | | |
|------------------------------|----------------------------------|
| ● Sky Express International | Courier |
| ● Desk to Desk Courier | Courier and local transportation |
| ● Tokyo Shipping Services | Shipping (NVOCC Agent) |
| ● Tokyo Logistics Services | Marine services |
| ● Tokyo Freight Services QFZ | Free zone warehousing |



Mission

“To serve our customers in global markets by providing one-stop freight forwarding services and logistical solution that continuously meet and exceed our customers’ expectations.”



Vision

“To be the leading and most preferred logistics company for Middle East, Indian Subcontinent and Far East.”



Introduction

Qatar, one of the richest countries in the world and a leading producer of Natural Gas is home to TokyoFreight Services WLL. The company commenced its business in 1992 and is now one of the leading logistics service providers in the country. Established in 1992, TOKYO FREIGHT SERVICES is an independent privately-owned company. We are not tied to any foreign or domestic conglomerate. As a result, we are flexible and innovative, giving us the freedom to choose the appropriate agents best suited for your requirements. We believe our growth has been largely attributed to our ability to work closely with our customers to provide customized services on a price-competitive basis. Our global array of services is designed to benefit customers by reducing overall international logistics costs and increasing the speed and reliability of deliveries of goods worldwide. Our logistics professionals understand the common needs of our clients, yet each requires unique solutions. We focus on assessing each client as an individual and making sure that the solution is just as individual as the client themselves. We pride ourselves in meeting your logistical needs with efficiency and most importantly, with transparency.

Tokyo Freight is a major player in:

- < Global Supply Chain Management
- < Customs Brokerage
- < Courier Service
- < Transportation & Logistics
- < Warehousing & Distribution
- < Domestic & International Removal Service



Tokyo Freight Services have a powerful integrated network spread across the globe (USA, Europe, China, Far East & Southeast Asia, and Indian Subcontinent).

Industry Expertise

TFS has developed its proficiency in the freight and logistics industry by capitalizing on the experience that we have gained from our customers and partners; and by anticipating the changes, and monitoring the market trends and demands, so that we can continuously innovate our approach to serving the needs of our customers

Technologies:

TFS believes in the importance of technologies to gear up to the whole logistics chain's needs. Our High-Tech expertise is based on:

- < Specific EDI developments
- < Online tracking of shipments
- < Online monitoring of our transport fleets
- < Secured warehouses and pallets
- < Dedicated customer service



Project Shipments:

TFS understands the very specific requirements of today's industrial manufacturers. We have our designated teams who provide solutions that fit the requirements of the main players in the international market whatever the scale, origin, or destination of their projects. Our understanding of infrastructures, local regulations, and operations flow makes us an expert in handling and transporting heavy loads or project cargoes.

Oil and Gas:

TFS's expertise in dealing with manufacturers, production companies, drilling companies, geophysics companies, service companies, or EPC providers makes us the top choice among the freight forwarders in the market, and with the support of our Partners within the network, we can carry on the operation smoothly and hassle-free.

Supply Consol:

The objective of the Supply Consol Solution is to consolidate the volume of several suppliers and to deliver a direct final point of sales resulting in cost reductions

Tokyo Freight Service Portfolio

The strict timeframes and cost constraints of our customers are our guide to planning the best methods of shipping, by choosing the best carrier as well as the appropriate network of consolidation and logistics platforms, operating with high competitiveness. This expertise has made TFS recognized as a global chain expert in the market. TFS offers a full range of services as follows to meet the specific needs of our unique customers.

- NVOCC
- Ocean Freight
- Air Freight
- Land Freight
- Local haulage / transportation
- Industrial Packing & Lashing
- Multimodal Operations
- Supply Chain Management - 3PL & 4PL
- Projects, Oil & Energy
- Moving of Household Goods / Personal Effects
- Customs Clearance
- International Express courier and Last Mile Delivery Services



Through global networking and alliances, we continue to develop the operational structures in Europe, the Americas, South Asia-Middle East, and Asia-Pacific, whilst maintaining our position as the country's freight and logistics leader. We choose a panel from global transportation companies (airlines, shipping lines, and haulers') according to our requirements in pricing and service, which are periodically reviewed and evaluated based on our criteria for quality, transit time, innovation, and economic performance.

NVOCC

As a Non-Vessel Operating Common Carrier (NVOCC), we are rated as top among other shipping agents who operate in the region. This reputation is rooted in our competitive rates and availability of space whenever needed.

- LCL services in all major destinations on a weekly basis
- Representing various NVOCCs globally
- Dedicated sales and customer service team

Ocean Freight

Our Ocean Freight Management Team handles the movement of cargoes from any global origin/ destination, be it LCL or FCL with a strategic approach, and with our stable relationships with leading carriers, thereby ensuring competitive rates and excellent services.

The Services Offered:

- Sea freight import/export consolidation – LCL and FCL services
- Logistics & distribution services
- Quality and professional services for receiving and delivering goods, storage, forwarding, shipping, consolidation, de-consolidation, packing, lashing, and crating
- Dedicated customs clearance for import and export shipments
- Hassle-free service for all types of customs documentation and delivery



Air Freight

Our Air Freight Management Team offers sophisticated and innovative services. Our expertise in air import and export requirements, customs regulations, licenses or approvals, consular documentation, and payment practices guide our customers toward favorable air freight operations.

The Services Offered:

- Air Freight (Export / Import Consolidation)
- Projects Cargo Handling
- Aircraft Chartering
- Dedicated Customs Clearance for Import & Export shipments
- Door-to-Door Service



Land Transportation

Our Land Transport Management Team provides fast and reliable operations to meet the demands of our customers.

The Services Offered:

- Container transportation
- Break-bulk movements
- Special and heavy equipment movements
- Flexible and timely arranging of cranes and forklifts
- Door-to-door clearance



Supply Chain Management – 3PL & 4PL

Apart from the inventory management activities, TFS platforms consolidate supply and regional distribution flows. TFS delivers added value to customers' products (product enhancement, quality control, etc), thus facilitating their market access and acting as a regional distributor.

The Supply Chain Management facility was set up in January 2020 and is situated in Manateq Logistics Park A, Wukair, State of Qatar. Our facility extends the scope to link external partners like suppliers, vendors, and distributors. The scope includes delivering efficient customer service and financially viable value.

The Services Offered:

- Re-working and modifications
- Repacking, promo, and gift packing
- Picking and sorting
- Barcoding, labeling, and scanning
- Case-packed distribution
- Warehousing and inventory management
- Documentation services
- Shipment track and trace
- Transportation
- Door delivery to the end user
- Well-trained and experienced professionals
- Customer support 24x7

The Facilities / Strengths:

- Strategically and accessible warehouse
- Integrated software system developed in house
- Operational space of 17,400 space pallet space (6 closed warehouse with 2 loading docks each)
- 100% double deep racking system
- Staging and reworking areas
- Operational with access to multiple tonnage of forklifts
- Computerized inventory management
- Designated space for handling value added services
- Managed and operated by experienced TFS Staffs

Multimodal Operations

TFS offers integrated freight forwarding and logistics solutions to a great number of clients using multimodal operations. Dedicated professionals in the various departments guarantee our customers the best choice of transportation mode for their valuable shipments.

The Services Offered:

- Land/sea/air transportation
- Offering local and international services
- Dedicated clearing division for air, sea, and land services
- Capable of handling DGR cargo
- Door-to-Door services inclusive of border clearances
- Operating a fleet of own trucks for door deliveries

Industrial Packing & Lashing

TFS provides industrial crating and lashing logistics solutions. We specialized in crating fragile items (glass, mechanical items, etc.), sensitive cargo (laboratory equipment, calibration equipment, etc.), and heavy cargo (generators, turbines, etc.). To serve your complex shipping requirements, we design and build crates specifically for your item, any type of crate of any size and shape. With us, we can guarantee that the crating, packing & lashing requirements are being handled most efficiently and professionally.

The Services Offered:

- Cater to all kinds of crating and lashing requirements
- Well-trained and skilled carpenters for the fabrication of industrial crates
- Use of quality materials for packing
- Arrange heat treatment with ISPM certificates
- Adhere to Safety Standards, especially for personal effects
- Over dimensional and overweight cargo lashing





Moving

When it comes to moving one's home or office, the enormity of the task is sure to set in. The hassle attached to safely packing precious belongings and moving them without damage to a new location is best to be left to the professionals. TFS has made it their motto to ensure that your precious cargo is treated just as we would treat our own. The Moving Management Team is set up to meet the ever-growing moving demands among the expatriate communities in Qatar. Over the years, it has evolved into an experienced and professional team capable of delivering substantial services in dismantling, packing, loading, moving, custom clearing, and unloading. Shipments can commence from anywhere and be delivered to any doorstep in the world through our reliable partners from various networks.

The Services Offered:

- Worldwide packing and moving of personal effects
- Local and International removals (Homes and Offices)
- Customs clearance and door-to-door services
- Warehousing & Transportation
- Comprehensive insurance

Customs Clearance

For the uninitiated, the task of importing or exporting can be quite daunting, and the combinations of regulations and local requirements can be confusing. Tokyo Freight Services is one of the “A” Grade Customs Clearing Agents in Qatar that provides a comprehensive range of services to the shippers and consignees at ports. As one of the oldest companies providing clearing and forwarding services in the region, our experience in dealing with local regulations and our rapport with the various government agencies involved is unbeatable. Our efficiency in this field has been recognized and awarded by the General Authority of Customs in Qatar twice, as The Best Customs clearing agent for the years 2018 & 2022

Operating 24 hours a day, 7 days a week in 3 shifts, our staff undertake all clearing and forwarding services including:

- Preparation and processing of all customs documentation
- Customs inspection and Clearance of Cargo & Courier shipments
- Pick up or delivery of cargo to Customers' premises



Express Courier

Tokyo Freight Services holds two branches – Desk to Desk Courier and Sky Express International - to cater to the growing demands of courier requirements, that offer the most cost-effective and reliable solution for express deliveries across the globe.

The Services Offered:

- International Services
- Worldwide Parcel Express
- International Economy Services
- Worldwide Document Express
- Return Services

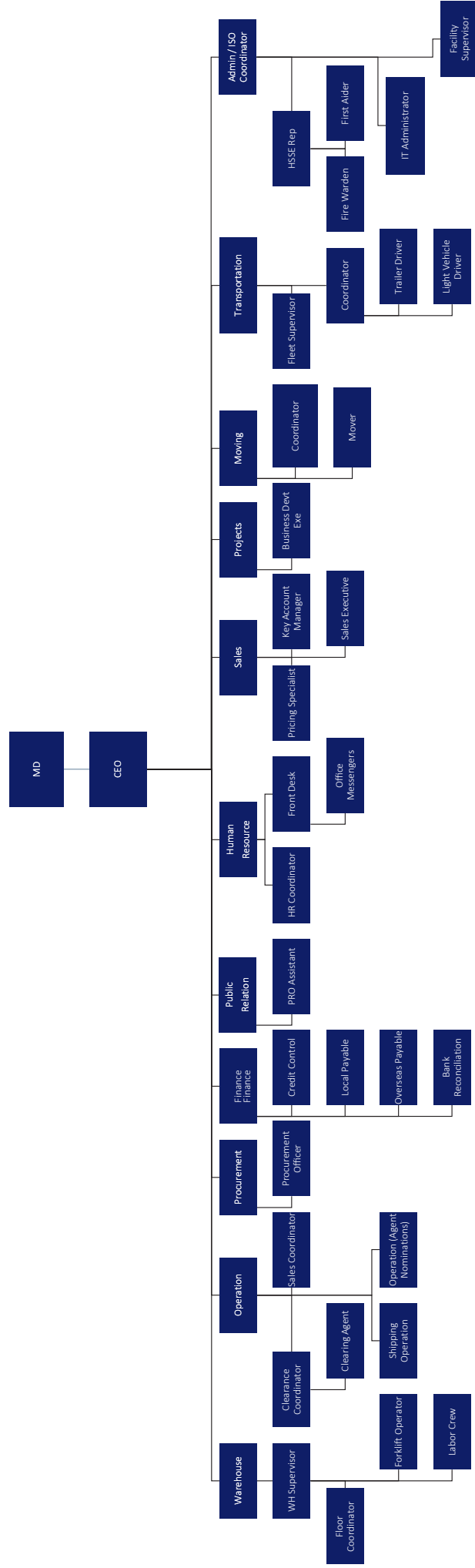
The background of the slide features a dark, moody photograph of several people in silhouette standing in a modern office space. They are positioned in front of large windows that offer a view of a city skyline. The polished floor in the foreground reflects the silhouettes of the people and the window frames, creating a symmetrical effect.

Company Organization Chart

INTEGRATED MANAGEMENT SYSTEM MANUAL

ORGANIZATION CHART

DOC.REF: TFS-IMS-Appendix-04 | REVISION : 03 | DATE : 01-JAN-2023



Certificates





Authenticate your document



BUREAU
VERITAS



Certificate Number: QA003277
Client Name: Tokyo Freight Services W.L.L.
Accreditation Body: UKAS
Standard: ISO 9001:2015
Scope: Import and Export Freight Forwarding via sea, air & land including Customs clearance & Transportation of general cargo, perishable, personal effects and vehicles. Import customs clearance of dangerous/hazardous cargo. Shipping Agency Activities. Local and International moving services of personal effects and household goods. Warehousing and Distribution of Goods.
Validity date: 2026-05-09



Certificate Number: QA003278
Client Name: Tokyo Freight Services W.L.L.
Accreditation Body: UKAS
Standard: ISO 14001:2015
Scope: Import and Export Freight Forwarding via sea, air & land including Customs clearance & Transportation of general cargo, perishable, personal effects and vehicles. Import customs clearance of dangerous/hazardous cargo. Shipping Agency Activities. Local and International moving services of personal effects and household goods. Warehousing and Distribution of Goods.
Validity date: 2026-05-09



Certificate Number: QA003279
Client Name: Tokyo Freight Services W.L.L.
Accreditation Body: UKAS
Standard: ISO 45001:2018
Scope: Import and Export Freight Forwarding via sea, air & land including Customs clearance & Transportation of general cargo, perishable, personal effects and vehicles. Import customs clearance of dangerous/hazardous cargo. Shipping Agency Activities. Local and International moving services of personal effects and household goods. Warehousing and Distribution of Goods.
Validity date: 2026-05-09



FIDI Global Alliance certifies

Legal Name:

TOKYO FREIGHT SERVICES WLL

Registered by FIDI as:

TOKYO FREIGHT SERVICES WLL

Based in:

Doha, Qatar

as complying with the requirements of the FIDI-FAIM Quality Standard for international moving and they are therefore recognized as an Affiliate of FIDI Global Alliance.

The Compliance Procedure was executed by EY(Ernst & Young) in accordance to ISRS 4400 as issued by IFAC.

Category:
FAIMPLUS

Jesse van Sas
FIDI General Manager

Expiry Date:
11/03/2026

To check the validity of this FIDI - FAIM Certificate, go to www.fidi.org/find-fidi-affiliate



TOKYO FREIGHT SERVICES W.L.L

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www.tokyofreight.com

